Follow these instruction to enable "cookies"

These instructions are based on a PC using Internet Explorer

Open Internet Explorer
In the top menu select "Tools"
Scroll Down to "Internet Options"
A Window will appear
Click on the "Privacy" Tab with in that window
Next, Click on the "Advanced" button
Next, Place a check mark next to "Override automatic cookie handling"
Make sure there is a "dot" next to "Accept" under both columns (First-party
cookies and Third-party cookies)
Also place a check mark next to “Always allow session cookies”
Click “OK” on that window
Click “OK” on the next window too.
Close Internet Explorer and then open it again. This will active the changes we just made.